

COMMENTS RECEIVED FROM PARENTS FOLLOWING ON FROM THE COVID-19 PANDEMIC & ITS IMPACT ON SCHOOL (Survey completed Sept 2021)

QUESTION ONE:

Thinking about the last 18 months, and about what you know about us and other schools, do you think we did a good enough job to help keep your child safe and educated during the pandemic?

90 responses



QUESTION TWO:

Now that we are back in school, are you happy with us trying to go back to normal?

90 responses



QUESTION THREE:

If you use Dojo, do you think that this system is helping you keep quickly up to date with what is going on in school?

90 responses



COMMENTS RECEIVED FROM PARENTS AT THE END OF THE SHORT SURVEY (35 comments in total; tis was not a compulsory part of the survey and parents could add a comment if they wanted to):

As a family we couldn't have asked for more from school during this difficult time. There was always someone to reach out to if we were struggling with work or just had general concerns about balancing our child's school work alongside working from home. We feel school has provided the best opportunities it can for our children both before during and now as we move out of the pandemic this is once again the case. We appreciate the staggered approach school has taken to returning to normal as this has allowed us to adjust as family and move forward.

I think the return to school has been great. It is amazing the lengths the school has gone to keep the kids safe and the teachers safe

I think that school did an amazing job in helping to stay open and keep my children safe. I am very happy sending them to Primrose Hill

Great work through an extremely tough time. Great team work and great communication. Fantastic staff and brilliant school keep up the good work!!

😊😊😊😊thanks

I think you did amazing with the school, I don't think it could of gone any better

I think the school did great during the covid-19 period and all staff supported the children and parents the best way they could. My experience has been very positive and I'm so glad things are getting back to normal again. Well done.

School did fantastic!! Couldn't of asked for better!!

Primrose hill school is the best in Salford thank you to you Mr Ashton and all the staff at school for keeping us all safe you are all hero's in my eyes you all went above and beyond thank you

It gave peace of mind knowing if anyone was suffering with mental health or other issues the staff we're available to talk to.

You worked very well and hard during covid period. Just keep up the good work use are doing

I think the wooden gate near Reception class should be opened back up as its hard if you have children in nursery/reception you then have to come out and all way round to take the other child in resulting in them being late also its hard work getting in and out of the narrow gate near the building sight so maybe classes from upstairs should come out the main office gate just a suggestion

School response (via Class Dojo):

“Although we appreciate the difficulties having this gate closed can pose, we decided to do this due to the fact that EYFS pupils are allowed in to school earlier than the rest of school; this gives children time to make the short walk from the EYFS gate to the main school gate in time for their door to open. These doors are also kept open until 9.05am, hence there should be enough time for this. We also decided to keep the gates closed as some families and pupils who were not in EYFS used this as a cut-through and often played with the equipment set up outside for children to use in their continuous provision. Sadly, some parents also did not close the gate behind them which meant that it was left open for others to close. As the term progresses we will rethink this approach and if it seems workable we will consider opening this gate again. Thank you for your suggestion though.”

Not sure about y you have to pay for dojo to keep up with your children progress

School response (via Class Dojo)

I just wanted to make sure everyone is aware that ClassDojo is 100% free to download and use to keep up to date with everything going on at school, messaging your child's teacher and posting to their current class portfolio, along with many other great features. We, like many other schools around the country and the world, use ClassDojo to communicate with our school community as it is a FREE tool - and always will be - for schools to use.

ClassDojo do offer a monthly paid add-on for parents which contains lots of extra features and additional content – but you DO NOT NEED TO SUBSCRIBE TO THE MONTHLY ADD-ON TO BE ABLE TO USE THE MAIN FEATURES OF CLASSDOJO.

More details on ClassDojo Plus can be found here
<https://classdojo.zendesk.com/hc/en-us/articles/360018137732-ClassDojo-Plus-FAQ>

We have not, and never will, ask you to subscribe and pay for a service that allows you and ourselves to keep in touch with each other. If you have any questions about any of this please do get in touch. Thank you.

Absolutely fantastic efforts from all staff! I am proud to say my children are a part of your school. Mr Ashton has changed the school dramatically. Thank you to everybody involved.

You and all the staff have been amazing just keep doing what your doing you are all fantastic x

Regarding clubs, I think that the school is not offering enough options to enrich the children's education after school, compare to other schools, and especially in a school with higher than the average disadvantaged children. I feel that the school could have a much wider offer of clubs after school for all years eg music, dancing, sports, etc

School Response (via Class Dojo):

I am being cautious in regards to clubs. We have BIG plans in school and this half term you will see approximately eight clubs (including our great Breakfast Club) being offered to different classes and year groups. Before COVID, we had the BEST after-school club offer in the area. In 2019-2020 we ran over 25 after school clubs - and all of these were FREE. This WILL happen again; but I want to bring things in gradually over the following weeks. This is why you will start seeing some clubs being offered this half term and even more after the October break.

For those of you who worry that not having all of these clubs running after school will impact on the enrichment of a child's education; please note that we have prided ourselves on the fact that we have offered a FULL curriculum throughout the pandemic and offered many things in school to help with well-being and health. Without sounding too big-headed, I know that some schools struggled with this – but we didn't. In the Summer, some trips started to happen again, and only today I have been signing forms for more to take place in the next coming weeks. We have also made sure to advertise any other clubs for our children running in the local areas (such as the Salford Scorpions NFL flag football club, the Guides and the local football clubs). Like you, I want the BEST for our children - and they will get this, but for now, we will take one step at a time.

Last week we tried some things; they worked. This week we are adding more things; it seems to be working...and so we will carry on like this; bit by bit, week by week.

I understand that we have to get back to normal and the quicker the better, however we have seen an increase in number of cases and hospitalisation. I think still being cautious and wearing masks can help prevent further spread and less disruption i.e class closures etc. I just feel that many people have taken the latest advise and thought we are over the pandemic and life can continue as before, and not being cautious enough.

School Response (via Class Dojo):

It is important to note that some people seem to be unhappy with going back to a more normal timetable, whereas others think that we should be opening up school even more and offering more things after school etc etc.

This is a careful balancing act and I know that I cannot make everyone 100% happy all at once...but I do have BIG plans. Please all be assured that I spent a very long time risk-assessing our September start. I have tried my best to find a 'middle ground' here as many schools have removed all measures and the DfE/Government have clearly said that schools should not have bubbles, do not need to socially distance etc. Whilst following these rules I have also ensured that we retain some measures linked to personal choice.

Anyone walking around the school will still see some measures in place; we've not got rid of everything; this is to minimise the risk of a future COVID outbreak. Please be patient with us. Remember, we have BIG AMBITIONS and I will not let your child/children down. I also DO NOT want to EVER send a class home again...this is my aim. I am hopeful that the approach we are using will ensure this.

Anyone who wants to see the risk assessment I have written is very welcome to read it here <http://www.primrosehillprimary.co.uk/documents/information/covid-19/risk-assessment-for-september-2021-re-opening.pdf?613f3435>

Please take care and keep in touch :-)

Mr Ashton and other members of staff went above and beyond for my child during the pandemic.. They kept the school running with perfect restrictions, there was nothing more they could of done.. They had done their best and then some.. Couldn't have asked for a better school for my child to attend..

I think the help and support school has provided as Been outstanding, having a child on the sen register I can say that the communication and efficiency as been amazing and it not only helped my child but helped myself when I was struggling with the mental impact, Thankyou x

I think as always primrose did amazing during COVID and continue to be amazing in the transition back to 'normality' the forefront always being what's best for our children ! Couldn't ask for anything more. Thank you all.

You are all doing a great job!

Best school best teachers best head teacher. Massive Thankyou to you all for all efforts to make the best decisions for the kids.

The school has put its best efforts during the tough times, and it's amazing to see how well everything was managed. I personally feel Mr Ashton as well as the entire staff, are very kids centric and have done everything in their capacity to keep the school/teaching on. It was extremely pleasing to see Mr Ashton supporting families in need during the pandemic... what an excellent act of kindness... The school has been amazing and as done an extremely good job of keeping the kids and their families safe. So well done and a big round of applaud 🙌👏

The difference in the children this term is amazing as they can now play with friends they were unable to when they were in the bubbles school is doing brilliant being careful yet giving the children the freedom they needed thank you mr Ashton and all the staff

I think the school did a great job under very hard times. Lots of things had to be made up because it was all so new. The school put rules in very quickly and I new what was going on

I think the safety measures put in place are 100% spot on can't praise you all enough for doing everything possible to keep the kids & yourselves as safe as possible

We are really happy with the way the return to school has been managed, thanks to you all. I think you have done a great job in really difficult conditions

I am so pleased with the effort that has been put in by staff to making the children feel comfortable and also putting the parents at ease

can't praise you all enough for doing everything possible to keep the kids & yourselves as safe as possible

I have to say I think you have all done a brilliant job with the situation and couldn't pick a better school to be apart of

You and your team are doing amazing Mr Ashton, we are grateful for all the help and support we have been given in months and months of confusion and uncertainty for everyone, onwards and upwards now 😊

I was grateful to be borrowed a laptop for my child. The live lessons helped them see their friends.

I think that you all did a good job keeping school and teaching my children.

In total 86 responses were received between Sept 15th and Sept 16th. This survey will be kept open for a further 5 working days to see if any further replies or comments are submitted.