

Please see below some of the questions that we have anticipated you may have about our partial and phased re-opening. We have already answered quite a few of your questions on our Dojo pages, however I thought that it would be useful to try and place all of the information here.

Please do take care and time to read this document. It contains lots of important information.

1. Which year groups are returning to school?

The Government has asked primary schools to welcome back children in Nursery, Reception, Year 1 and Year 6 alongside priority groups. The Government's ambition is to bring all primary school year groups for the last month of the Summer half term if conditions nationally make it feasible. This will be kept under review.

I can confirm that Primrose Hill Primary School will welcome back its Year 6 pupils from Tuesday June 2nd. (we will not open for pupils on the Monday as staff will be being trained of safety procedures etc on this day)

From Monday June 8th we will then invite pupils from our Reception classes to return. This means that we will have Year 6 pupils AND Reception pupils on site from this date.

The following week, Monday June 15th, we will ask our Year 1 pupils to return.

After this time, we will make plans for children from all year groups to attend Primrose Hill; however please look out for future information about this. Please also note that these dates/arrangements may change if the school is unable to carry out its plans or if the national picture changes.

2. Why aren't all the children coming back?

The DfE have based this on the need to reduce the rate of transmission of the virus. So have taken account of the need to reduce numbers returning as a gradual process and smaller groupings in classes can be maintained. More pupils on site simply means more risk of transmission. Obviously none of us want this to happen.

Please note, Primrose Hill will continue to offer places to children of our Key Workers or those who have already been visiting our school during its closure.

3. If one of my children is eligible to return can their brothers and sisters come back too?

Sadly, the answer to this is 'no'. Siblings cannot attend unless they are in another of the selected year groups or you are a key worker. This would raise the number of pupils attending the school too quickly.

4. Does my child have to attend?

No one with symptoms should attend for any reason. All children in the selected groups are encouraged to attend unless self-isolating or shielding. Parents will not be fined for non-attendance

at this time and schools will not be held to account for attendance levels. I would urge you to think about the plans we have in place and then MAKE THE BEST DECISION FOR YOUR FAMILY. Although we would like them to attend, we do understand that you may have your own reservations and you may feel that at this moment your child is best at home. This is your decision and you can of course change this at any time. Please also remember that I am happy to talk to you over the telephone about any concerns or questions you may have. Please just phone school on 0161 921 2400 and ask for me.

5. I am worried that my child is vulnerable or that a family member is. Should I send them back to school?

Children and young people who are considered extremely clinically vulnerable and shielding should continue to shield and are not expected to attend.

Clinically vulnerable (but not clinically extremely vulnerable) people are those considered to be at a higher risk of severe illness from COVID-19. A minority of children will fall into this category, and parents should follow medical advice if their child is in this category.

Children and young people who live in a household with someone who is extremely clinically vulnerable and shielding should only attend if stringent social distancing can be adhered to and the child or young person is able to understand and follow those instructions. **As Primrose Hill will not be able to socially distance children within their class group, it would be advisable for these children to remain at home.**

Children and young people who live with someone who is clinically vulnerable (but not extremely clinically vulnerable) as defined in the social distancing guidance and including those who are pregnant, can attend. *DFE May 2020*

6. How big will the classes be?

The DfE is recommending class group size should not exceed 15 pupils per small group. After having written a 40 page risk assessment on the re-opening of our school, I can now confirm:

- a) Each room will be given a bubble name and a colour. (eg Orange Bubble, Green Bubble etc).
- b) Each bubble will have NO MORE than 15 pupils in it. There will be no guarantee that your child will be placed in a bubble with all of their friends or with their old class teacher.
- c) Each bubble will be allocated two members of staff – ideally one teacher and one teaching assistant. If this is not possible due to staff self-isolating, we will have two experienced teaching assistants lead the group. This is only if all other staffing options have been exhausted.
- d) Desks have been spaced as far apart as each room allows. All unnecessary furniture has been removed. All items on shelves have been put away and soft furnishings removed. This has created a series of what we are calling '3C Classrooms' – they are CLEAR of unwanted items, they are CLUTTER FREE to allow easy cleaning and they are CLINICAL in their set up to help ensure the risk of contamination is the lowest it can be.
- e) Only one child per desk/table will be allowed. Children will NOT be sharing furniture or classroom equipment.
- f) Once allocated to a bubble, staff and children will stay together for the duration of this phased return. They will not mix with others.
- g) Each bubble will be allocated its own toilet block/room/facility. No other bubbles will be able to use this facility.

- h) Children will not join together for things like assemblies or to eat their lunches. Again, bubbles will be treated in complete isolation and we will use video messaging to try and link classes together virtually for shared events and celebrations.
- i) School will be open MONDAY, TUESDAY, WEDNESDAY and THURSDAY to children. We will CLOSE on a FRIDAY to allow a deep clean to take place. We will however still run childcare for children of key workers on a Friday.
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7. Will you guarantee that social distancing takes place e.g. keeping children 2m apart?

We will of course do our best to support distancing, especially with any adults in the school. School has purchased many signs and notices to help with this. However, it is important to note that DfE guidance states *'We know that, unlike older children and adults, early years and primary age children cannot be expected to remain 2 metres apart from each other and staff. In deciding to bring more children back to early years and schools, we are taking this into account.'*

Therefore, we cannot guarantee that we will be able to implement 2m social distancing within each class – and nor does the DfE ask us to do this.

We will be ensuring that each class 'bubble' does not come into contact with other class bubbles. Children will only be able to socialise with children in their bubble, even at playtime. We will always encourage children to keep as far apart as possible at all times by 'making like a tree' (this means spreading out both of your arms as wide as possible and ensuring that no one is in your space) – but I do need you all to understand that in returning to school there is a very real likelihood that children may touch adults and one another and come into contact with others in their small group – even if we have rules trying to prevent this. I am thinking in particular in incidents when a child is hurt or upset or if they need first aid. Since coming to Primrose Hill I have spent nearly three years trying to teach all of our children to share, to help others, to hold open doors etc – and overnight this will all change for them; they will need time to adapt to the new rules and systems; and this does mean that the risk of interaction is there. Plans for regular hand-washing sessions throughout the day and an insistence that any adult or child who is feeling ill in any way will be immediately sent home will help keep everyone as safe as possible. Please do consider all of these things when deciding on whether to send your child back or not.

8. Why can't my children (siblings) play with each other or with their other friends at break and lunch times?

To enable us to maintain distance from others for each class bubble, it is important that children only play with children in their bubble. This helps us to limit the number of people each bubble comes into contact with, which will aid in preventing transmission. We will be dividing our playground into different zones and having breaks at different times to ensure that not too many children are playing out at once. We are lucky in having a large outside space. This will help us a great deal.

9. What hygiene measures will be in place to prevent transmission?

We will:

- use the [COVID-19: cleaning of non-healthcare settings guidance](#) to inform our school specific risk assessments.
- ensure that sufficient handwashing facilities are available. All classrooms have sinks. All classrooms have been bought anti-bacterial liquid soap. Hand sanitiser will be available in areas without access to soap and water.

- Equipment to clean chairs and desks during the day have been purchased for each classroom area.
- clean surfaces that children and young people are touching, such as toys, desks, chairs, doors, sinks, toilets, light switches, more regularly than normal. We have extended our morning cleaning hours by 1 hour each day (6am until 8am) to ensure that the school is clean and safe. We will also have an extended 'deep clean' every Friday.
- ensure that bins have lids for tissues and that these are emptied during the day
- where possible, ensure spaces are well ventilated. We will have all internal doors and exterior windows open to allow free flow of air and to stop door handles being touched too much.

We will ensure that all adults and children:

- frequently wash their hands with soap and water for 20 seconds and dry thoroughly.
- clean their hands on arrival at the setting, before and after eating, and after sneezing or coughing. Children will have a 'hand washing timetable' to ensure that this is done throughout the day.
- are encouraged not to touch their mouth, eyes and nose. Signs around school and on their own desk will confirm this.
- use a tissue or elbow to cough or sneeze and use bins for tissue waste ('catch it, bin it, kill it') All children will be given tissues which will be kept on their table.
- ensure that help is available for children and young people who have trouble cleaning their hands independently

We will consider how to encourage young children to learn and practise these habits through games, songs and repetition. We will also reward them with extra Dojo points etc.

Each week a group of staff will be invited in to school BEFORE they are asked to take charge of any children. This means that we can train staff in small groups to help ensure that they understand all of the rules and procedures. We do believe that this gradual increase in numbers will be best for everyone.

10. Will children be confined to the same classroom environment most of the day?

Government advice on the Scientific evidence shows that the outdoor environment is much more manageable in terms of virus transmission. With the Summer weather coming we will try our best to use as much of our outdoor space as possible. However, outside of this, we will keep children within their own classroom during the day. We must also make sure that children are not outside too long due to sun safety considerations.

WE DO REQUEST THAT PARENTS AND CARERS PUT SUNCREAM ON THEIR CHILD BEFORE COMING TO SCHOOL AS WE WILL NOT BE ABLE TO DO THIS.

11. How will lunch time work?

The school will run a staggered lunch time. Children will not sit in the hall to eat their dinner like they used to. Instead they will eat their dinner in their classrooms.

Every morning, children will order their meal, and this will be prepared and brought to them by the staff and welfare assistant working in their bubble. This means that children will not have to queue for their lunch. Lunches will return as the government has requested "schools are expected to reopen their kitchens and ensure that meals are able to be prepared and served safely". Free School Meal children will continue to receive vouchers if they are not attending school.

12. What measures will school be employing to help prevent transmission?

At Primrose Hill, we will:

- give children a designated classroom and group (which we are referring to as their bubble) for lessons and play, to minimise the opportunity for mixing.
 - regularly clean the setting.
 - not allow children to bring in their own resources - such as pencil cases – in from home.
 - use PPE such as gloves, aprons, masks, hand sanitiser and anti-bacterial wipes as identified in our Risk assessments, when it is necessary to do so.
 - confine resources to rooms to minimise sharing and when sharing is essential (eg laptops and ipads), clean resources THOROUGHLY before transference.
 - organise lunchtimes and playtimes differently, keeping children in their bubbles.
 - be vigilant in identifying children with symptoms, isolate them and ask parents to collect them
 - remove and/or restrict access to unnecessary items in classrooms.
 - remove and/or restrict access to some soft furnishings, soft toys and toys that are hard to clean.
 - not share PE equipment. All bubbles will have their own equipment in a box if it is needed.
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13. Will my child be expected to share resources, such as pens and pencils?

Where possible, children will be given their own equipment, which they must not share with anyone else. They must not bring any equipment in from home. Laptops and Ipads that are shared will be cleaned with an anti-bacterial wipes after use. We have bought LOTS of these. We cannot guarantee that some resources will not be handled by more than one child, especially in our Early Years classrooms – however this will be kept to an absolute minimum and be closely monitored. Children will be encouraged to maintain good hand hygiene.

14. I'm a keyworker and my child has been in the childcare provision throughout the time Primrose Hill has been closed. What will happen to them?

In order to organise a THOROUGH and INTENSIVE deep clean every week, school will be CLOSED to pupils on Fridays. Only children who have already been coming to school as part of our childcare arrangements with Key Worker families or other parents will be allowed to attend on Friday.

Therefore, a decision has to made:

If you are a KEY WORKER and your child **will need childcare on a FRIDAY**, then the arrangements for them will stay the same that they have been for the last 9 weeks; they will be cared for in the hall and will be with children of different age groups.

If you are a KEY WORKER but your child **WILL NOT need to be cared for by us on a Friday**, they can join their own year group bubbles.

CHILDREN CANNOT BE WITH THIER YEAR GROUP FOR PART OF THE WEEK AND THENGO TO ANOTHER BUBBLE ON A FRIDAY; They have to be in one or another. I am happy to talk this though with you more if you are still not sure; please just telephone school.

Please remember that we will continue to offer childcare to those who have been coming to school for the last none weeks; this WILL NOT CHANGE, no matter what age group your child is in.

15. I'm a key worker and I have only needed my Y1 child to access school childcare for 2 days a week up to now. Do they have to attend every day? I would like to keep them at home on the days I am off.

The Government advice is that they strongly encourage eligible children to attend including priority groups. Ultimately it is your decision. We will try to help you decide what is best for you if you are unsure; please just telephone us to talk about it.

16. My child is in the childcare provision currently but isn't in the year groups above?

Priority group children will continue to come to school. They will be in a separate class 'bubble' together. **This will run in exactly the same way that it has been for the last nine weeks and you should now be familiar with the routine.** We will be open to these groups of children from 8.30am until 4pm EVERY DAY.

17. Will everyone arrive at school at the same time causing an increase in risk?

No. We have maps and plans in place for arrival times to be different and for certain bubbles to use different entrances and exits. The fact that we are opening our school GRADUALLY each week will mean that everyone will get a chance to get used to their arrangements before any new groups start. Primrose Hill will also have staggered pick up times at the end of the school day – this will help us to keep the numbers of people moving around school to a minimum.

More details about this will be sent to you when your child's year group is about to return. Please do not worry about this right now. Our phased re-opening means that we can deal with smaller numbers at a time. Please also do not follow instructions given to you by another parent – these directions may not apply to you or your child.

We must insist that only one parent or carer should accompany a child to school to minimise risk. Older pupils may still come to school unattended as long as they can adhere to any rules regarding distancing. Parents will not be invited to enter the building but will drop off as described above. Schools have no power under the law to enforce social distancing with parents other than to make that request. We do hope that everyone will follow the rules and not make it awkward for any of us.

Latecomers will need to use the buzzer at the pedestrian gate. Your child will then be collected and taken to their class by a staff member.

To also help reduce the number of people in school, our front office will be CLOSED TO ALL VISITORS between 8.45am and 9.30am. We are asking everyone to telephone us instead at these times. We will also book appointments with you if we need to see you in person. We will adhere to the 2m social distancing rules in these instances.

18. Will the school have assemblies and special events like sports day and Y6 promo?

No. Class bubbles will have an opportunity for celebration within their daily session, but there will be no mass gatherings of any sort as a school for the time being. We will try to use virtual meetings to help engage with each other.

19. My child is feeling anxious about coming back to school, how can I prepare him/her?

You will need to prepare your child by talking about what school was like and what it will be like now. It will be different. On Friday 29th May we will be posting photographs on our Dojo pages to show you what school looks like and what is different about it now. Please show your children these photos as it will help them.

An approach called SOCIAL STORIES may also help children. This is when you talk about what might happen and how they feel. Please look at the documents below if you want to know more about this:

- [Social Story older children.pdf](#) (please press CTRL and CLICK if any of these links do not work)
 - [Social Story for younger children.pdf](#)
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20. Will children go straight back into normal lessons following the National Curriculum?

No, not at first.

I have asked staff to focus on supporting the personal, social, health and emotional aspects of learning to support children's wellbeing. We will focus on reading, spelling, handwriting and number. We will also have physical and creative aspects to our work and will work under a common theme across the school. In this way there will be some unity across the age ranges and we will be able to have a collective experience. This is the approach we have been using for our key worker children – and it has proved very successful.

Once we feel that the time is right, we will then begin to introduce different aspects of the national curriculum when appropriate.

We will also work hard to ensure that children who are remaining at home get work uploaded and we still create a fortnightly workpack. Please note however that interaction from Year Group teachers will be much less than it has been recently as many of them will be teaching in school and will not have time to look at dojo etc.

21. How will you support my child's emotional well-being?

All staff will be available to provide support. Our SENCo, Mrs Franks, and Mrs Doolan lead will work to ensure that children's needs are met.

22. Will staff and children wear masks or PPE?

No. At present this is NOT the DfE, Salford LA or our school plan. The Government guidelines state, 'The majority of staff in education settings will not require PPE beyond what they would normally need for their work, even if they are not always able to maintain a distance of 2 metres from others. PPE is only needed in a very small number of cases including:

- children, young people and students whose care routinely already involves the use of PPE due to their intimate care needs should continue to receive their care in the same way
- if a child, young person or other learner becomes unwell with symptoms of COVID-19 while in their setting and needs direct personal care until they can return home, PPE will be used by the staff caring for them if a 2m distance cannot be maintained. All staff have undergone a hand hygiene course and have watched an NHS PHE training video on the correct use of PPE.
- **Some parents and staff have asked if they can come to school wearing their own face mask. In line with DfE and Salford policy we WILL NOT be allowing children to come to school wearing their**

own face masks. (Please see point ten here <https://www.gov.uk/government/publications/staying-safe-outside-your-home/staying-safe-outside-your-home>.)

23. Will my child need to wear a school uniform?

No, we do not need you to send your child back in uniform as we do not think it is necessary for the time being. Please send your child into school in sportswear if you can (eg jogging bottoms, t-shirt and trainers if you can. If you are unable to do this, trainers (or other suitable footwear) are the most important item to wear. This means that they will not need to bring in a PE kit and can carry out all activities without having to change. Where possible, we would advise that children come to school in fresh clothing every day. We also advise you to send your child in wearing short sleeved tops if possible – this will help with handwashing.

We advise applying long lasting sun-cream before coming to school rather than bringing cream in. We will not be able to apply sun cream to children. Children can also wear a hat if the weather seems particularly sunny.

24. What should my child bring to school each day?

Not very much! We only want your child to bring their reading book and their lunch if they are on packed lunches. Packed lunches **MUST** come in a plastic bag and **NOT** be brought in a lunch box. Water bottles can also be brought into school daily. It would help greatly if they were pre-filled. **They must be taken home each day and washed;** items left behind will be binned each day. Children should also come to school with a coat - especially as we will be using our outdoor spaces more.

P.E. kits, book bags, ruck sacks, etc will not be required and will help to ensure that classrooms are as clutter-free as possible. If it is raining, children should pop their reading book under their coat to protect it.

25. Will the breakfast club and after school clubs be open?

To start with, we will run a short breakfast club from 8.30am until 9am **ONLY** for children of key workers. **It will NOT be open to anyone else. There will not be ANY after school clubs for children.**

26. Will we allow visitors and volunteers into school?

No. Until the situation improves, we would prefer to minimise additional adults coming in and out of school. Our office will be **CLOSED** to all visitors between 8.45am and 9.30am. Please telephone us instead. We will also have a 'drop box' at the front of our school where you can leave letters and dinner money etc.

27. Will I need to pay for school dinners?

Unless your child is on Free School Meals, you will have to pay for school dinners or send your child in with a packed lunch (in a plastic bag).

Please remember that if you are on Free School Meals and your child begins to attend school again, the Free School Meal voucher you have been receiving will stop.

28. What if I decide not to send my child back to you at first, but then later on change my mind and want them to return to school?

This is fine. We do however request that you PHONE SCHOOL and let us know about your plans. We will then give you a START DATE for your child to come back. Please DO NOT just turn up one day. It is likely that children will be given a MONDAY start date and that we will require 5 working days notice before your child can come back. This is to ensure that your child is fit and healthy as they may have to be introduced into an existing bubble. Obviously, we would not want this to jeopardise any of our procedures and place anyone else at risk when doing this.

29. Will you continue to provide online home learning activities for children who do not return to school?

We will continue to set home learning activities during term-time, so that all children have access to provision to support their learning. With school reopening to a greater number of pupils, parents and carers will need to be mindful that teaching staff will not be as responsive to parent messages and dojo uploads.

School is going to create some 'home learning teams'. These may not be teachers who you have been used to working with. These staff will be responsible for ensuring work is uploaded for children to complete. We will also continue to provide a printed pack every two weeks to families who have asked for this. Please also remember that you can do BOTH online learning and printed packs if you want to!

30. Will children and young people be eligible for testing for the virus?

The government advice is:

When settings open to the wider cohort of children and young people, all those children and young people eligible to attend, and members of their households, will have access to testing if they display symptoms of coronavirus. This will enable them to get back into childcare or education, and their parents or carers to get back to work, if the test proves to be negative. **Primrose Hill will provide parents and carers with all of the necessary information on how to access a test if we suspect that their child has COVID-19 symptoms.**

31. Will teachers and other staff be able to get tested if they have symptoms?

Access to testing is available to all essential workers. This includes anyone involved in education, childcare or social work – including both public and voluntary sector workers, as well as foster carers. Salford LA has provided schools with information on how our staff can access this.

32. What will happen if a child in the class shows symptoms?

We will follow the Government guidelines set out below.

If anyone becomes unwell with a new, continuous cough or a high temperature in an education or childcare setting, they must be sent home and advised to follow the [COVID-19: guidance for households with possible coronavirus infection guidance](#).

For now, and as a matter of precaution, ALL CHILDREN AND STAFF WHO ARE STARTING TO FEEL UNWELL WILL BE ASKED TO GO HOME. You must be able to collect your child. Whilst a child is awaiting collection, they will be taken to a room where they can be on their own and with appropriate adult supervision. This room will have windows opened for ventilation. We have already identified a room for this purpose. Children will be talked to about this. We have also identified a bathroom they can use which will not be shared by anyone else until this space has been properly cleaned.

If a child has a high temperature (we have purchased a non-contact thermometer) and shows COVID-19 symptoms. Extra precautions will be taken. The room to be used is big and spacious – hence we should easily be able to enforce the 2m social distancing rule. When this is not possible, and there is cause for concern, PPE will be considered; however we will only do this if all other options are exhausted as the use of PPE is complex and could upset the child or member of staff.

If a member of staff has helped someone who was unwell with a new, continuous cough or a high temperature, they will not need to go home (although this will be offered to any member of our staff if the case arises as they may feel the need to go home and rest) unless they develop symptoms themselves or the child subsequently tests positive. Staff will be told to wash their hands thoroughly for 20 seconds after any contact with someone who is unwell. Cleaning the affected area with normal household disinfectant after someone with symptoms has left will reduce the risk of passing the infection on to other people. We will use the [COVID-19: cleaning of non-healthcare settings guidance](#) for these purposes.

33. What happens if there is a confirmed case of coronavirus in school?

Our Risk Assessment has been written to help reduce the risk of this happening. We really hope that we do not get any confirmed COVID-19 cases in school; however, we are prepared in case this does happen. IF SOMEONE AT SCHOOL TESTS POSITIVE FOR COVID-19, WE WILL FOLLOW THE GOVERNMENT GUIDANCE SET OUT BELOW:

When a child, young person or staff member develops symptoms compatible with coronavirus, they should be sent home and advised to self-isolate for 7 days. Their fellow household members should self-isolate for 14 days. **All staff and students who are attending an education or childcare setting will have access to a test if they display symptoms of coronavirus, and are encouraged to get tested in this scenario.** We will give you these details when you come to collect your child.

Where the child, young person or staff member tests negative, they can return to Primrose Hill and other members of their house can end their self-isolation.

Where the child, young person or staff member tests positive, the rest of their class or group within their childcare or education setting will be informed and will be sent home and advised to self-isolate for 14 days. Please note that the other household members of that wider class or group do not need to self-isolate unless the child, young person or staff member they live with in that group subsequently develops COVID-19 symptoms.

As part of the national test and trace programme, if other cases are detected within the cohort or in the wider setting, Public Health England's local health protection teams will conduct a rapid investigation and will advise schools and other settings on the most appropriate action to take. In some cases a larger number of other children, young people may be asked to self-isolate at home as a precautionary measure – perhaps the whole class, site or year group. Where settings are observing guidance on infection prevention and control, which will reduce risk of transmission, closure of the whole setting will not generally be necessary. PLEASE DO NOT GET TOO CONCERNED OVER THE DETAIL HERE; WE WILL PROVIDE YOU WITH EVERYTHING YOU NEED TO KNOW IF THIS HAPPENS. We really hope that it does not and that our robust planning will work.

All you need to do is ensure that your child is FIT AND WELL before they come to school. If they show signs of any illness, KEEP THEM AT HOME. If they show COVID-19 symptoms – GET THEM TESTED. Each day staff will be asked to sign a form to say that they are fit and healthy and have no signs of the coronavirus. Again, this is to help keep everyone safe.

34. Will the school take my child's temperature every day?

No, but we may use a non-invasive thermometer which points to the forehead if we suspect a child of having symptoms.

35. Will there be any trips or special events once school opens after June 1st?

No. There are no plans to take the children out of the school grounds until further notice. We do not have any plans to have any special guests or visitors to our school. We may however plan a fun day which can take place inside each class bubble once things have settled down.

36. How can I speak to the class teacher if we are not allowed into school?

You can contact your child's class teacher by using messages on class dojo. If you are unable to do this, you can phone, or email the office who will then pass the message on.

38. Why are different schools doing different things to reopen?

Each school is different. What we have planned is what we think is right for OUR SCHOOL and for OUR PUPILS and for OUR STAFF. We do work with other schools in our area, however ultimately it is down to each school to decide how best to move forward. We are confident with the plans we have made and know that other schools have also used some of our ideas in their own preparations.

37. Where can I find more information about returning to school?

KEEP A CLOSE WATCH ON OUR DOJO PAGE. We will also add brief notices to our Facebook and Twitter sites.

The Government information is provided

here <https://www.gov.uk/government/publications/closure-of-educational-settings-information-for-parents-and-carers/reopening-schools-and-other-educational-settings-from-1-june>

38. What if I have further questions or worries?

Please just CONTACT ME. I will try my best to answer any of your queries. If I am not available, another member of our Senior Leadership team will talk to you. DO NOT WORRY IN SILENCE. We are all in this together.

And remember; I care for all of our children very much. I am not being flippant about this situation. Myself and my amazing staff will do everything we can to keep your child safe should you decide to send them back to us.

Despite the new rules and routines, we will also do our very best to ensure that your child enjoys returning to Primrose Hill.

